



ILLINOIS
AMERICAN WATER

IMPORTANT NOTICE FOR ALL WATER USERS

At the beginning of September, you were notified that Illinois American Water would begin its annual free chlorine flushing. During the flushing period, chlorine alone was used as a disinfectant. Most of the year, our disinfectant is a combination of chlorine and ammonia. This temporary change in disinfectant is necessary to ensure that the quality of the water in the distribution system remains at its usual standards.

On Tuesday, October 3rd, we will be switching back to our normal disinfectant, which is chlorine and ammonia combined. This is especially important information for renal care patients.

If you have any questions, please feel free to call me.

We appreciate your cooperation each year during this flushing event.

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